

Complete HSMX Order Form with all details ([click here](#))



Airangel will prepare and send your quotation & Hotel Service Agreement (HSA) contract within 48 hours



Sign and return quotation and HSA



Airangel will send your specific invoice ([accounts@airangel.com](mailto:accounts@airangel.com)), which will need to be paid until our team can commence any work for your upgrade



Payment received and confirmed by Airangel Accounts team



An Airangel Project Manager assigned who shall reach out to discuss the delivery of your Captivnet solution. This will include shipping dates for gateways, technical consultancy time to setup your platform, and implementation



Airangel will ship your gateways to site (4-6 weeks from payment received). More information will be available to you regarding what these devices are and how to install them



Remote installation included for a 4 hour time slot to assist with your onsite team



You are up and running! Handover between Airangel Projects team to Support team



Final checks to confirm that you are happy with the platform, portal page and functionality